# HelpMeGrow WASHINGTON

## Welcome

01

### Our Story

02

### **Our Vision**

03

## Our Priorities

04

### Our Horizon





## Help Me Grow System Model

#### What is Help Me Grow?

Help Me Grow is a nationally recognized resource and referral linkage system model that connects young children and their caregivers to the services they need, when they need them and how they need them.



## Our Story





#### HELP ME GROW (HMG) WASHINGTON NETWORK TIMELINE





#### 2010: Launch of HMG WA

- WA State adopts HMG as a model to increase child developmental screening and connection to services
- WithinReach selected as State Affiliate



#### 14 - 2017: Systems Building

- HMG WA broadened the supports offered beyond child development to be holistic of other social and health needs
- Focus on utilizing statewide infrastructure to support local pathways
- Began serving as the Central Referral line for King County ESIT (2015)
- Launched home visiting referral pathway for King County families enrolled in DSHS's TANF program (2016)



- Central Washington and King County/Best Starts for Kids became a HMG WA Sub-Affiliate
- Partnership with Dept of Children, Youth, and Families (DCYF) to work on a coordinated systems approach
- Explored shared leadership structure with Washington Communities for Children, DCYF, and WithinReach



- **Early Implementation**
- HMG WA adopted the ASQ-3 and ASQ:SE-2 tools, focused on building a developmental screening program
- Existing WithinReach statewide hotline expands to serve as the HMG statewide access point
- Key partnerships included WA State Department of Health (DOH), Department of Early Learning, and University of Washington

#### **2018: Interconnected State and Local Expansion L** - - O



• Sub-affiliate structure created for local HMG systems with technical assistance provided by State Affiliate

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- Pierce County became a HMG WA Sub-Affiliate
- Expanded home visiting referral pathways into Snohomish, Skagit, Whatcom, and Island counties through DSHS's TANF program
- Rebranded the statewide hotline from Family Health Hotline to Help Me Grow Washington Hotline

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• Piloted local Family Resource Navigators (FRN) in Central WA (Kittitas/Yakima Counties) and Skagit county as community-based satellite CAP

#### **2020: Development of Different CAP Models and Key Funding**

2022: Strategic **Planning** 

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### **Current Local HMG Systems**

HMG Central WA HMG Seattle-King County HMG Skagit HMG Whatcom (Pending)



### Emerging Local HMG Systems & Partners

Asotin County Island County San Juan County Snohomish County

Our Story-Help Me Grow Washington Network (July 2023)

## HelpMeGrow WASHINGTON

The HMG WA system has experienced rapid growth in the last couple of years, thanks in part to the Preschool Development Grant received in 2019. Beginning in September of 2022, we embarked on an 9-month strategic Background planning process to examine and co-design strategy and structure while articulating a shared vision for the network's growth for the next five years.

To develop a 5-year strategic plan for Help Me Grow Washington rooted in a systems-approach, racial equity and social justice that places those most impacted at the center of the system.

- Equitable Project Design: Applying a human-centered design (HCD) with racial equity and social justice principles
- **Principles**

**Objective** 

- Targeted Universalism: Setting a simple and universal success outcome (e.g., all children ages 0-5 are safe and health in WA) while creating targeted programs and initiatives with more specific outcome metrics for unique populations
- The Delphi Approach: A participatory leadership method with an iterative engagement model

**Our Story -Strategic Plan** Process





### Learning

Oct - Dec 2022: Conducted 14 focus groups and 20 1:1 interviews - Perspectives included early childhood coalitions, providers, organizations that provide cross-referrals, state and regional agencies and programs, key partners, and current Help Me Grow state and local systems.

Here are a few of the key learnings from the Listening Sessions.

- The HMG WA system as a concept serves a unique unmet need for families.
- There is currently not a comparable statewide coordinated system that can support families with young children across Washington state.
- Community leaders want to be able to co-design a flexible model that adapts to the needs of their local communities and its sub-populations.
- Health care providers see significant value-add in connecting to HMG state and local navigators with a warm handoff.
- Current HMG WA partners saw significant value in 1) the national fidelity model frameworks & processes, 2) the state affiliate providing peer learning networks, and 3) access to statewide data on families' requests and needs.
- There is a need for the HMG WA system to establish connection points with partners who meet the needs of distinct family populations.
- There is excitement and timeliness around the HMG WA strategic planning effort, highlighting the need for strategic communications, clarity on governance & decision-making, and establishing priorities & success metrics.

**Our Story -**Listening & Learning



## Our Vision





Vision: Families have access to what they need when they need it, specifically access to essential services (e.g., basic needs, health care, developmental supports, and family supports) in a timely and appropriate manner.

## HelpMeGrow WASHINGTON

Purpose: The HMG Washington Network weave's together state and community systems, providers, and resources to offer a full spectrum of supports to all Washington state families with young children through a coordinated network of entry points.

We are a growing system of nonprofit organizations, tribal nations, regional and county level health and social service organizations, providers and provider organizations, and state agencies all working together to serve families in Washington.

#### WHAT IS HELP ME GROW WASHINGTON?



We weave together state and community systems, providers, and resources to offer a full spectrum of supports to all Washington state families with young children through a coordinated network of entry points. We are a growing system of nonprofit organizations, Tribal nations, regional and county level health and social service organizations. providers and provider organizations, and state agencies all working together to serve families in Washington.

#### WHAT DO WE DO?



 Local health jurisdictions (LHJs), county-level Accountable Communities of Health (ACHs), regional Family Resource Centers (FRCs), and early learning coalitions

#### WHAT IS OUR PLAN?



#### EOUITY-BASED TARGETED UNIVERSALISM

- Based on universal goal that all families in WA have access to what they need when they need it
- Identify targeted populations that experience racial, systemic, or structural barriers to accessing these services



#### SPECIALIZED REFERRAL PATHWAYS

- Design outreach, navigation, and support services to meet the unique needs of targeted populations
- Develop statewide partnerships to support pathways



#### **COMMUNITY-LED &** TRIBAL PARTNERSHIPS

- Build community-level and Tribal community systems to help families access localized essentials
- Coordinate access with connection points to regional and statewide resources, when needed



#### **GOVERNANCE &** COMMUNICATIONS

- Build a governance model with community partners, parent and caregiver voices, and state/regional eaders
- Establish two-communication channels, peer learning networks, and deep listening

#### WHO DO WE WORK WITH?



#### Families with young children

First and foremost, we serve all families in Washington and provide them access to support services when they need them

#### **Community & local organizations**

Early childhood & learning coalitions, local health care providers, caregivers and social service providers & navigators, and others

#### **Regional & statewide, and Tribal partners**

Regional and statewide agencies and initiatives focused on health, child welfare, early learning and development, and family supports<sup>1</sup>

#### Advocacy & funders efforts

Coordinate funding requests from regional and local systems; align goals and narratives to reflect localized needs to communicate with funders and legislature



#### FUNDING

 Build a process for communities to access catalytic funding, resources, and support to develop local systems (e.g., navigation support, resource directories, outreach efforts)



#### COORDINATE REQUESTS

- Work with communities to highlight local gaps & needs
- Coordinate a systems wide request for funding based on local, regional, and statewide plans

## **Our Priorities**









**Our Priorities -**2023-2028 **Strategic Initiatives** 



- **Establish governance**
- Define goals & targets
- Establish new partnerships



- Specialized referral pathways
- Strategic communications & conversations

- **Special projects funding**
- Funding & advocacy

- Technology & reporting build-out (infrastructure)
- Analysis & evaluation







**Our Priorities -Establish New Partnerships** 

SEAS

## Help Me Grow WASHINGTON



Help Me Grow Part of the Within Reach family

#### ParentHelp123 Resource Finder

Search Resources in Washington State

Zip code, city or address

WABC

Services Categories Organizations Suggest About



### Our Priorities -Shared technology





Priority Highlight: Establish interoperability guidance (i.e. resource directories) across new/existing data systems to achieve scale

## Help Me Grow WASHINGTON



## Plan of Safe Care's Community-Based Pathway

Offering voluntary supports to infants with prenatal substance exposure and their families

Our Priorities -Specialized referral pathways



## Our Horizon





### Highlights of What We Are Working On First (2023-2024)



- Establishing HMG WA's governance structure
- Setting state-level metrics through a Targeted Universalism approach
- Exploring referral pathways and/or systems connections with system partners
- In partnership with DOH, exploring approaches to "coordinate the coordinators" through HRSA Early Childhood Developmental Health Systems Grant

**Our Horizon -Next Steps** 





The Help Me Grow Washington network includes parents, caregivers, service providers and professionals.

We welcome all who are interested in joining us and who support building an organized system of community resources to help children grow up healthy.

Help Me Grow WA Newsletters

Stay up to date on news and get helpful resources by signing up for our HMG WA Newsletter <u>https://helpmegrowwa.org/join-the-network</u>

Interested in your community joining the Help Me Grow Washington system? Reach out to us so that we can connect with you to learn more about your community's goals and how the Help Me Grow Network help support.

Stay tuned for future updates!

Attend future Lunch and Learns to hear about progress made on our strategic priorities

Our Horizon -Invitation to Join Us!



## **Questions**?

For more information, please contact:

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